

Transparency Report

July through December 2013

	Govt. Data Requests	Govt. Specified Accounts	Govt. Data Requests Resulting in Disclosure of No User Data				Govt. Data Requests Resulting in Disclosure of Some User Data			
			No Data Found		Rejected		Only NCD Disclosed		Content Disclosed	
			#	%	#	%	#	%	#	%
Argentina	276	346	31	11	43	16	149	54	53	19
Australia	608	683	78	13	204	34	300	49	26	4
Brazil	326	393	52	16	111	34	109	33	54	17
Canada	9	22	0	0	2	22	0	0	7	78
France	1,697	2,049	161	9	298	18	1,132	67	106	6
Germany	3,186	4,164	345	11	688	21	2,004	63	149	5
Hong Kong	545	545	46	9	196	36	296	54	7	1
India	1,078	2,337	88	8	406	38	368	34	216	20
Ireland	30	30	0	0	18	60	9	30	3	10
Italy	1,909	2,150	181	10	257	13	1,333	70	138	7
Mexico	164	267	23	14	33	20	98	60	10	6
New Zealand	7	7	3	43	1	14	1	14	2	29
Singapore	126	196	6	5	59	47	58	46	3	2
Spain	529	555	39	7	51	10	313	59	126	24
Taiwan	2,661	4,466	105	4	59	2	2,456	92	41	2
United Kingdom	1,687	2,488	156	9	435	26	679	40	417	25
United States**	6,587	11,795	604	9	539	8	4,199	64	1,245	19

** These numbers do not include U.S. national security requests reported in more detail below.

Additional detail on U.S. National Security Requests

Type of Request	Number of Requests	Number of Accounts
FISA Requests for Disclosure of Content	Data Subject to Government-Imposed, Six-Month Reporting Delay	
FISA Requests for Disclosure of NCD		
National Security Letters	0 - 999	1,000 - 1,999

FAQ

Why are certain countries represented in Yahoo's Transparency Report while others are not?

The countries listed are those in which Yahoo had a legal entity that received and responded to Government Data Requests during the relevant reporting period.

Are there any Yahoo entities that are not included in this report?

Yes. We do not include statistics associated with Yahoo entities that received fewer than five Government Data Requests during a reporting period. To date, that only includes Yahoo! Colombia and Yahoo! Hispanic Americas. We do not include statistics for Yahoo! Japan, which is a joint venture operating independently from Yahoo! Inc., in which Yahoo! Inc. has a minority ownership interest.

Does this Transparency Report include statistics regarding Government Data Requests received by Tumblr?

No. Tumblr has issued its own transparency report which can be found at transparency.tumblr.com.

Under what circumstances will Yahoo disclose information about a user to a government agency?

Yahoo entities disclose user data in response to valid legal process from a government agency with proper jurisdiction and authority. We carefully review government requests to determine the appropriate scope of data to be provided and interpret them narrowly in an effort to produce the least amount of data necessary to comply with the request.

Does Yahoo ever disclose user data to government agencies without first receiving legal process?

We may voluntarily disclose user data to a government agency in the rare instance where we conclude that disclosure without delay is necessary to prevent imminent danger of death or serious physical injury to any person, as permitted by law. Even in such circumstances, we carefully review the request and construe it as narrowly as possible in light of the emergency.

Why doesn't your report include the number of government requests to remove user generated content?

Reporting the number of government requests to remove user generated content is an important part of a complete transparency report. Thankfully, during the most recent reporting period we only received one such request globally. That one request came from Canadian law enforcement, and we removed the content because it violated our Terms of Service. If the number of such requests begins to rise in future reporting periods, we will more prominently feature information about this important matter.

What do the terms in your report mean?

Government Specified Accounts: The number of Yahoo accounts, users, or other unique identifiers listed in a Government Data Request. This number is typically larger than the number of users and accounts actually involved because: 1) a single account may be included in more than one Government Data Request; 2) an individual user may have multiple accounts that were specified in one or more Government Data Requests; and 3) if a Government Data Request specified an account that does not exist, that nonexistent account would nevertheless be included in our count of Government Specified Accounts.

Government Data Request: Legal process to a Yahoo entity from a government agency seeking information about Yahoo accounts and/or the activity of Yahoo users within Yahoo products. The Government Data Requests reflected in this report are generally made in connection with criminal investigations.

Content: Data that our users create, communicate, and store on or through our services. This could include words in a communication (e.g., Mail or Messenger), photos on Flickr, files uploaded, Yahoo Address Book entries, Yahoo Calendar event details, thoughts recorded in Yahoo Notepad or comments or posts on Yahoo Answers or any other Yahoo property.

NCD: Non-content data such as basic subscriber information including the information captured at the time of registration such as an alternate e-mail address, name, location, and IP address, login details, billing information, and other transactional information (e.g., "to," "from," and "date" fields from email headers).

No Data Found: Yahoo produced no data in response to the Government Data Request because no responsive data could be found (i.e., the account didn't exist or there was no data for the date range specified by the request).

Rejected: Yahoo may have possessed data responsive to the Government Data Request, but none was produced because of a defect or other problem with the Government Data Request (e.g., the government agency sought information outside its jurisdiction or the request only sought data that could not be lawfully obtained with the legal process provided). This category also includes Government Data Requests that were withdrawn after being received by Yahoo. We carefully review Government Data Requests for legal sufficiency and interpret them narrowly in an effort to produce the least amount of data necessary to comply with the request.