

Terms and Conditions
TRANSFORM MY KITCHEN

General

1. Information on how to enter and prizes form part of the Terms and Conditions. Entry into this competition deems acceptance of these Terms and Conditions.
2. To the extent of any inconsistency between these Terms and Conditions and any other reference to this competition, these Terms and Conditions prevail.
3. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook. You are providing your information to the Promoter and not to Facebook.
4. This promotion is in no way sponsored, endorsed or administered by, or associated with, Instagram. You are providing your information to the Promoter and not to Instagram.

Who can enter

5. Entry is open to all residents of NSW, QLD, VIC & ACT who are the registered home owner of the premises that they would like the prize to be installed in, except employees and immediate families of the Promoter, associated companies and agencies and participating outlets. Immediate family means any of the following: spouse, ex spouse, defacto spouse, child or step child (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or 1st cousin. The Promoter is Pacific Magazines Pty Ltd, 8 Central Ave, Eveleigh NSW 2015 (ABN 16 097 410 896).
6. If the Prize Winner is not the registered home owner of their premises or not in an area that The Good Guys Kitchens services i.e If the winner is a resident of SA, WA, TAS, NT or lives outside 100km radius of our delivery areas in metro Sydney, Central Coast NSW, Canberra, Melbourne or Brisbane (refer to <http://kitchens.thegoodguys.com.au/contact-us-locations/delivery-zones/> for more details) the winner will be ineligible to win the prize.
7. Entrants into this competition must be **18** years of age or **older** as at the date of entry.

How to enter

8. The Competition may be entered by uploading an original photo of their existing kitchen and by telling us in 100 words or less what a new kitchen would mean to them at www.hb-competition.com.au
9. Entries must include all requested contact details, an original photograph and a 100-words-or-less answer to be eligible to win. Each entry must be unique and received by the Promoter prior to the competition close date and time.

When to enter

10. The competition commences on **08/02/16** at **10:00** AEDT and closes on **13/03/16** at **17:00** AEDT. The winner will be the best valid entries as judged by the judging panel, having regard to skill, creativity and originality, at the Promoter's premises on **15/03/16** at **11:00** AEDT. The Promoter may select additional entries to be used as replacements in the event that the first entrant chosen as a winner cannot satisfy these Terms and Conditions or take a prize.
11. The winner will be notified by mail.
12. The Prize must be redeemed in full, as a package and all works must be completed by 15 March 2017- 12 months from draw of winner. The Good Guys Kitchens will contact the winner after the winner has been notified to organise redemption of the prize.
13. If the Promoter is unable to contact the winner to claim their prize or if the winner is unable to accept the prize then the winner will forfeit the prize in its entirety and it shall be awarded to the next runner up in the promotion. The Promoter will not be liable for a winner who cannot be contacted and therefore forfeits the prize. Any decision made by the Promoter is final and no correspondence will be entered into regarding the Promoter's decision.

Prize on offer

14. Total prize value is (up to) **\$15,000 (including GST)**, as at **05/01/16**. **One** winner will receive:
A Kitchen Package provided by The Good Guys Kitchens ABN 31 152 876 081 (The Good Guys Kitchens) valued at a maximum **\$15,000 (including GST)**.
The Kitchen Package includes:
 - Kitchen cabinets with Hettich ArciTech soft-closing drawers and laminate benchtops; valued up to \$8,000;
 - Large kitchen appliances from any The Good Guys Kitchens store. Large kitchen appliances include refrigerators, freezers, freestanding cookers, rangehoods, cooktops, ovens, dishwashers, sinks and taps valued up to \$5,000;
 - Design, delivery and installation of the kitchen cabinetry, valued at \$2000.

The total prize pool is valued at a maximum \$15,000 (including GST). The winner will have a choice of specific colours and finishes to include in the installation of the kitchen. These lists will be provided by the service provider at the time of winner notification. If the winner chooses a specific item or the design, delivery and labour for installation costs are outside of the current fee budget provided in the prize winning package, the winner will be advised of the additional cost and can opt to pay the additional cost or bring the total cost within the budget provided in the prize winning package.

For the removal of doubt, the Winner is responsible for all of the trades works (other than the actual kitchen installation) such as plumbing, electrical and tiling. Much of this will need to be completed before the kitchen can be installed. The Good Guys Kitchens team will make all reasonable attempts to assist the winner with contacts for these trades.

The Kitchen Package Prize does not include:

- trades works (other than kitchen cabinetry installation), glass splashbacks, appliances other than specified, ceiling lighting or flooring or other kitchen accessories including but not limited sink and taps;
 - any gas, electricity, water or associated costs incurred in before, during or after the claiming, installing and using of the Prize;
 - any accommodation, meals or other spending money incurred in relation to or ancillary to claiming or using the Prize;
 - any other ancillary or incidental expenses incurred in connection with the prize, whether before, during or after installation;
 - any insurances or taxes;
 - any construction, electrical, tiling or plumbing services;
 - any ongoing maintenance costs;
 - any costs in excess of the allocated budget per component of the Prize or any other ancillary costs associated with redeeming the Prize
15. All materials in relation to the installation of the prize will be provided and all installation will be undertaken by suppliers and persons selected in The Good Guys Kitchens' absolute discretion. The Good Guys Kitchens will provide contracted kitchen installers to install the prize components but are not responsible for any plumbing and/or electrical services or any structural, renovation or construction work. The Prize is subject to all of The Good Guys Kitchens' standard terms, conditions and warranties relating to purchase and installation.
 16. In acceptance of the prize, the Winner acknowledges that they may incur ongoing costs associated with the prize which are the entire responsibility of the winner.
 17. All prize items are valued in Australian dollars and are inclusive of GST. Prize item values stipulated in the above Condition 3 are based on the recommended retail prices as at the time of writing. The Promoter accepts no responsibility for any variations in prize values between such time and the date of prize redemption. The prize is not transferable, exchangeable or redeemable for cash. In the event that the winner does not take or redeem a component of the prize by 3 November 2016, that component will be forfeited by the winner and cash will not be awarded in lieu of that component. In the event that any prize item is unavailable, the Promoter reserves the right to substitute a prize item of equal or greater value. Any taxes (other than GST, if any) which may be payable as a consequence of a winner receiving the prize are the sole responsibility of the winner.
 18. The Promoter makes no representation or warranty as to the quality or suitability of any of the goods or services provided as part of the prize other than those which cannot be excluded under the Competition and Consumer Act Cth (2010), or any other warranties (whether express or implied) under any state or federal legislation.
 19. In acceptance of the prize, the Winner acknowledges that they may incur ongoing costs associated with the prize which are the entire responsibility of the winner.
 20. The Promoter reserves the right to photograph the completed kitchen within one month of completion and use these images for advertising and publicity purposes including but not limited to social media, events, catalogue, TVC, The Good Guys website, third party websites or publications. The Prize Winner consents to such use
 21. All entries become the property of the Promoter. The Promoter's decision is final and no correspondence will be entered into. No responsibility is accepted for entries not received by the Promoter. Entries will be deemed void if stolen, forged, mutilated or tampered with in any way.
 22. The Promoter and its associated agencies and companies accept no responsibility for the prize damaged or lost in transit.
 23. Prize (kitchen) must be redeemed and installed within a year of the prize being drawn, **by the 15/03/17**. In the event a winner does not take the prize by the time stipulated, then the entire prize will be forfeited by the winner and cash will not be awarded in lieu of the prize.
 24. Photos that are copyrighted can not be submitted unless you have permission from the photographer/owner. Photos cannot be returned. By entering the competition entrants agree and understand that their written entries and/or photos may be used for promotional purposes without any further reference, payment or other compensation to the entrant and/or owner of the photograph.
 25. Each entrant warrants that the photograph is a genuine and accurate representation and that the photo has been taken within two years of the date of submission. The Promoter reserves the right to disqualify any entrant submitting an entry which, in the opinion of the Promoter, includes objectionable content, including but not limited to profanity, nudity, potentially insulting, scandalous, inflammatory or defamatory images or language. All photographs will be reviewed by the Promoter.

Further Terms and Conditions

26. The Promoter reserves the right to amend these Terms and Conditions if this competition cannot be run as originally planned. The Promoter may also cancel or suspend this competition if an event beyond the control of the Promoter corrupts or affect the administration security, fairness, integrity or proper conduct of this competition. The Promoter will disqualify any individual who has tampered with the entry process or any other aspect of this competition.
27. The Promoter and their associated agencies and companies will not be liable or responsible for any problems or technical malfunction of any telephone network or lines, computer on line systems, servers, or providers, computer equipment, software, technical problems of the phone or of any phone network, or any misadventure, accident, injury, loss (including but not limited to consequential loss) or claim that may occur; whilst undertaking any travel won on or connected with their entry; in the participation in any prize; as a consequence of late, lost or misdirected mail, email SMS or phone call; due to the broadcast of any program relating to the competition or the publication of any material, including any statements made by any compere, staff member, journalist, other entrants or any other person; any injury or damage to entrant's or any other person's computer software or phone; or any combination thereof, related to or resulting from participation or sending or receiving of any communication or of any materials in this competition.
28. All entrants must submit ONLY their own original answers, designs and works. Any such answers, designs or works cannot be previously published in any forum worldwide. All entries become the property of the Promoter and

- cannot be returned. Entries that are found to have been derived from the designs of a third party will be considered invalid and, if awarded a prize, that prize must be returned to the Promoter. The winner may be required to sign a statutory declaration regarding the originality of the entry. Without limiting the generality, the Promoter reserves the right to take legal action against anyone found to have breached this term. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation are reserved.
29. Any entrant found to have (a) be used any form of software or third party application to enter multiple times (including scripting software), (b) used a third party (including online competition entry site) to enter on their behalf or (c) entered incorrect contact details, including incorrect email contact details, will have all entries invalidated and any claim to the Prize will be invalidated. If such an entrant is awarded the Prize and then found to have breached this clause, the entrant must immediately return the Prize to the Promoter. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
 30. If the prize (or an element of the prize) is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize (or an element of the prize) for a prize of equal or greater value, subject to State Regulation. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
 31. The Promoter highly recommends a current residential street address be provided when requested for ease of correspondence and potential prize delivery. The Promoter makes all reasonable efforts to deliver prizes to the addresses provided by competition entrants. The Promoter cannot guarantee that any prizes returned to the Promoter due to non-delivery at the provided address will be re-sent to the prize winner.
 32. The Promoter reserves the right to request winners to sign a winner's deed of release or any other relevant forms or agreements that the Promoter deems necessary, to provide proof of identity, proof of age, proof of residency at the nominated prize delivery address and/or proof of entry validity (including phone bill) in order to claim a prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.
 33. The Promoter reserves the right to rejudge in the event of an entrant, claiming to be a winner, being unable to satisfy these Terms and Conditions.
 34. The judges' decision in relation to any aspect of the competition is final and binding on each person who enters. Chance plays no part in determining any winner. No correspondence will be entered into. No responsibility is accepted for late, lost or misdirected entries. Prizes are subject to availability, not transferable or exchangeable and, with the exception of cash prizes, cannot be taken as cash. Prizes will be sent to the winner's nominated address as stated in their original entry. The Promoter and their associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.
- Copyright, Statutory guarantees, Waiver and liability**
35. All entries and any copyright subsisting in the entries become and remain the property of the Promoter who may publish or cause to be published any of the entries received. Pacific Magazines Pty Ltd (ABN 16 097 410 896) and its related entities ("Pacific"), is collecting your personal information for the purpose of conducting and promoting this Competition, including for the purpose of identifying and notifying winners and understanding our audiences. Pacific will otherwise handle your personal information in accordance with Seven West Media's Privacy Policy which is available on our website at <http://www.sevenwestmedia.com.au/privacy-policies> (and which contains information regarding how you can access your personal information, correct it and/or make a complaint about our handling of your personal information). By providing your personal information, you agree to the terms of the Privacy Policy. Without limiting the foregoing, Pacific may disclose the entrant's personal information to its related entities, business partners and external service providers for research and profiling purposes as well as other purposes reasonably related to the entrant's relationship with Pacific. In addition, by entering this competition, you consent to Pacific using your personal information for the purpose of Pacific and its related entities sending you information regarding programs, products and services available through them and/or through their business partners, and to Pacific from time to time sharing your personal information with carefully selected business partners for the purpose of them sending you such information directly. We will always provide you with the ability to opt out of those communications.
 36. In participating in the prizes, the winners agree to participate and co-operate as required in all editorial activities relating to the Competition, including but not limited to being interviewed and photographed. The winners (and their companions) agree to granting the promoter a perpetual and non-exclusive licence to use such footage and photographs in all media worldwide, including online social networking sites, and the winners (and their companions) will not be entitled to any fee for such use.
 37. Prize winners are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of that prize.
 38. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
 39. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect,

special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or Entrant; or (f) use of a prize.